

| <b>Annex No. 3</b> |   | <b>First Cycle Studies Course Programme</b>  |                      |                        |     |
|--------------------|---|--|----------------------|------------------------|-----|
| 1.                 | Course Title  | Operational Research and Machine Learning for Management   |                      |                        |     |
| 2.                 | Code  | MGT 450  |                      |                        |     |
| 3.                 | Study programme   | Management and Entrepreneurship  |                      |                        |     |
| 4.                 | Organizer of the study programme (university unit i.e. institute, chair, department)  | Ss. Cyril and Methodius University in Skopje<br>Faculty of Economics - Skopje<br>Chair of Management |                      |                        |     |
| 5.                 | Level (first, second, third cycle)  | First cycle  |                      |                        |     |
| 6.                 | Academic year / semester  | 2022-2023<br>7 <sup>th</sup> (winter semester)   | 7.                   | Number of ECTS credits | 7.5 |
| 8.                 | Professor   | Prof. Violeta Cvetkoska, PhD   |                      |                        |     |
| 9.                 | Preconditions for enrolment   | None   |                      |                        |     |
| 10.                | <b>Course Objectives (Competencies):</b><br>After taking this course, students should be able to: <ol style="list-style-type: none"> <li>1. Use popular operational research and machine learning methods and techniques to model and solve real-world business problems.</li> <li>2. Solve built models competently using software tools.</li> <li>3. Analyze and interpret the obtained results, as well as to communicate with the team.</li> <li>4. Address complicated real-world problems by making better and faster decisions.</li> </ol>   |  |                      |                        |     |
| 11.                | <b>Course content:</b><br>The purpose of this course is to provide students with the knowledge and skills to model complex real-world problems that companies encounter and their solutions using modern scientific methods and techniques for better decision-making - operational research and machine learning. Students will work on a variety of problem-solving activities and use cutting-edge software to complete them. Special attention will be placed on the analysis of the obtained results and their implementation in a real-world business context in order to make decisions that will help firms enhance their performance and gain a competitive advantage. |  |                      |                        |     |
| 12.                | Learning methods: Lectures with PowerPoint presentations and videos; laboratory exercises; quizzes; teamwork; guest lectures; case studies; project assignment preparation and presentation   |  |                      |                        |     |
| 13.                | Total hours   | 7.5 ECTS x 30 classes = 225 classes  |                      |                        |     |
| 14.                | Allocation of hours per activity  | 90+30+15+90= 225 classes   |                      |                        |     |
| 15.                | Types of teaching activates   | 15.1.  | Lectures             | 90 classes             |     |
|                    |   | 15.2.  | Exercises (Seminars) | /                      |     |
| 16.                | Other types of activities   | 16.1.  | Projects             | 30 classes             |     |
|                    |   | 16.2.  | Writing Assignments  | 15 classes             |     |
|                    |   | 16.3   | Homework             | 90 classes             |     |
| 17.                | Grading method: 70+20+10=100 points   |  |                      |                        |     |
|                    | 17.1.   | Tests  | 70%                  |                        |     |
|                    | 17.2.   | Individual or Group Assessment / projects (Presentation: oral and written)                           | 20%                  |                        |     |
|                    | 17.3.   | Attendance and class participations  | 10%                  |                        |     |
| 18.                | Grading scale   | less than 50 points  | 5 (five) (F)         |                        |     |
|                    |   | from 51 to 60 points   | 6 (six) (E)          |                        |     |
|                    |   | from 61 to 70 points   | 7 (seven) (D)        |                        |     |

|     |   |   |                              |   |                            |      |
|-----|---|---|------------------------------|---|----------------------------|------|
|     |   | from 71 to 80 points                      | 8 (eight) (C)                |   |                            |      |
|     |   | from 81 to 90 points                      | 9 (nine) (B)                 |   |                            |      |
|     |   | from 91 to 100 points                     | 10 (ten) (A)                 |   |                            |      |
| 19. | Preconditions for taking the final exam | Realized activities from points 15 and 16 |                              |   |                            |      |
| 20. | Language                                | Macedonian (or English)                   |                              |   |                            |      |
| 21. | Evaluation method                       | Internal evaluation and survey            |                              |   |                            |      |
| 22. | Literature                              |   |                              |   |                            |      |
|     | 22.1.                                   | Compulsory literature                     |                              |   |                            |      |
|     |   | No.                                       | Author                       | Title   | Publisher                  | Year |
|     |   | 1.  | Цветкоска, В.                | Операциони истражувања  | In preparation             | 2022 |
|     |   | 2.  | Цветкоска, В.                | Квантитативна анализа за бизнис и економија (моделски пристап со табеларни пресметки и софтвери), Збирка задачи | Стоби Трејд ДООЕЛ          | 2019 |
|     |   |   |                              |   |                            |      |
|     | 22.2.                                   | Additional literature                     |                              |   |                            |      |
|     |   | No.                                       | Author                       | Title   | Publisher                  | Year |
|     |   | 1.  | Hillier, F. and Hillier, M.  | Introduction to Management Science: A Modeling and Case Studies Approach with Spreadsheets, 6 <sup>th</sup> ed. | Mc-Graw Hill Education     | 2018 |
|     |   | 2.  | Shalev-Shwartz and Ben-David | Understanding Machine Learning: From Theory to Algorithms   | Cambridge University Press | 2014 |