| Course Title | First Cycle Studies Course Programme | | | | | | | |
|--|--|--|--|--|--|--|--|--|
| 2. Code EBU510 Study programme E-business Management Ss. Cyril and Methodius University in Skopje Faculty of Economics - Skopje Department of e-business | | | | | | | | |
| Study programme Sebusiness Management | | | | | | | | |
| A. Organizer of the study programme (university unit i.e. institute, chair, department) Department of e-business | | | | | | | | |
| study programme (university unit i.e. institute, chair, department) 5. Level (first, second, third cycle) 6. Academic year / semester Second cycle Frist year/first semester The second, third cycle 7. Number of ECTS Second cycle 8. Professor Prof. Kalina Trenevska Blagoeva, PhD 9. Preconditions for enrolment 10. Course Objectives (Competencies): After completing the course students should be able to: - understand the enterprise from process perspective; - understand the architecture of business processes; - understand methodologies for improving and redesigning business processes; - understand and use the basic concepts and techniques of diagraming used to morganizations, processes and activities; - be familiar with the automation of business processes and the applications and they support; - apply the acquired knowledge and skills to solve real business problems. 11. Course content: process approach versus a functional approach in organizing the business of organizations; defining the business strategy, value chain, Porter's strateg and the Treacy and Wiersema concept; the enterprise-level BPTrends methodology; purchitecture and process management of organizations - enterprise level, an executive Group; criteria for prioritizing business processes - description of processes through dia types of diagrams - BPMN; the BPTrends process: redesign methodology. 12. Learning methods: Interactive lectures, video presentations, case studies, pracindividual or group papers, seminar projects, homework. 13. Total hours 6 ECTS x 30 classes = 24+16+60+20+60= activity 15. Types of teaching activates 15.1. Lectures | | | | | | | | |
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| activity 15. Types of teaching activates 15.1. Lectures | 6 ECTS x 30 classes = 180 classes | | | | | | | |
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| | | | | | | | | |
| , , , , , , , , , , , , , , , , , , , | 24 classes | | | | | | | |
| 15.2. Exercises (Seminars) | 16 classes | | | | | | | |
| 16. Other types of activities 16.1. Project work | 60 classes | | | | | | | |
| 16.2. Assignments | 20 classes | | | | | | | |
| /Individual work | | | | | | | | |
| 16.3 Homework | 60 classes | | | | | | | |
| 17. Grading method: 60+30+10: | | | | | | | | |
| 17.1. Tests (Domain, Essay, Multiple choice | 60% | | | | | | | |
| exam, Case) | | | | | | | | |
| | Project work - Individual or Group 30 % | | | | | | | |
| Assessment / projects (Case | • | | | | | | | |
| Presentation, Case Analysis, Quizzes, | | | | | | | | |

| | | | Writing Assignments) | | | | | |
|-----|------------------------------------|--------------------------------------|--|----------------------|--|--|---------------|--|
| | 17.3. | | Attendance and class participations | | | ns | 10 % | |
| | 17.4. | | | | | | | |
| 18. | Grading scale | | | less than 50 points | | | 5 (five) (F) | |
| | | | | fro | from 51 to 60 points | | 6 (six) (E) | |
| | Duran ditions for taking the final | | | from 61 to 70 points | | | 7 (seven) (D) | |
| | | | | from 71 to 80 points | | 8 (eight) (C) | | |
| | | | | _ | from 81 to 90 points | | 9 (nine) (B) | |
| 10 | | | | _ | from 91 to 100 points | | 10 (ten) (A) | |
| 19. | exam | conditions for taking the final n | | | Realized activities from points 15 and 16 | | | |
| 20. | Language | ; | | | Macedonian (or English) | | | |
| 21. | Evaluation | method | Internal evaluation and survey | | | | | |
| 22. | Literature | | | | | | | |
| | | Compulsory literature | | | | | | |
| | 22.1. | No. | Author | | Title | Publisher | Year | |
| | | 2. | Harmon, P., Harmon, P., Software tools | | Business Process Change: A Business Process Management Guide for Managers and Process Professionals, 4th edition Business Process Change,3rd edition | Morgan Kaufmann Morgan Kaufmann Publishers, San Francisco | 2019 | |
| | | Additional literature | | | | | | |
| | 22.2. | No. | Author | | Title | Publisher | Year | |
| | | 2. | Weske, M., www.bptrends.com | 1 | Business process management: Concepts, Languages, Architectures | Springer | 2012 | |
| | | ۷. | www.optrends.com | 1 | | | | |