

Subject program of the first cycle of studies			
1.	Title of subject	Operation Management	
2.	Code		
3.	Study programme	MBA MANAGEMENT	
4.	Organizer of the study programme (university unit i.e. institute, chair, department)	UKIM Faculty of Economics - Skopje	
5.	Level (first, second, third cycle)	second cycle studies	
6.	Academic year / semester		ECTS 6
8.	Professor	Prof. Kiril Postolov, Ph.D.	
9.	Preconditions for enrolment		
10.	Subject goals (competences): Upon completion of the instruction and placement of this course, students should be able to join: <ul style="list-style-type: none"> · Prepare and make decisions that create conditions for production. · Prepare and make decisions with which the production is realized. · Prepare and make decisions that control production. · Find a special approach to solving each situation related to the complex problems of production. · Understands the various activities in the organization and the functioning of the complete production management system. 		
11.	Course content: <ul style="list-style-type: none"> • Operations Management and Strategy • Decision Making • Learning Curve • Inventory control • Sales Planning and Operations • Strategic Management with Operations • Financial Analysis 		
12.	Learning methods: Interactive teaching, consultative teaching, preparation and presentation of scientific research / professional paper, case studies, organization of lectures by renowned professionals in the specific field.		
13.	Total hours	6ECTS X 30 hour = 180 hours	
14.	Allocation of of hours per activity	40+20+120 = 180hours	
15.	Types of teaching activates	15.1.	Lectures-theoretical teaching 40 hours
		15.2.	Tutorials (laboratory, auditory), seminars, teamwork 20 hours
16.	Other forms of activities	16.1.	Project assignments 20 hours
		16.2.	Individual assignments 40 hours
		16.3.	Self- study 60 hours
17.	Grading method		
	17.1.	Tests	60 points
	17.2.	Individual tasks / projects (assignments: written and oral)	30 points
	17.3.	Attendance	10 points
18.	Grading scale	up to 50 points 5 (five) (F)	
		from 51 to 60 points 6 (six) (E)	
		from 61 to 70 points 7 (seven) (D)	
		from 71 to 80 points 8 (eight) (C)	
		from 81 to 90 points 9 (nine) (B)	
		from 91 to 100 points 10 (ten) (A)	
19.	Preconditions for taking the final exam	Attendance at classes and a scientific / professional paper prepared and presented	
20.	Language	Macedonian	
21.	Evaluation method	internal evaluation mechanisms and surveys	
22.	Literature		
	22.1.	Mandatory literature	

No	Author	Title	Editor	Year
1.	Ritzman P. Larry, Krajewski J. Lee	<i>Foundations of Operations Management</i>	Pearson Education Limited, Harlow	2003
2.	Ричард Б. Чејс, Ф.Роберт Џајкобс Николас Ј. Аквилано	<i>Оперативен менаџмент за конкурентска предност</i>	Генекс, Кочани	2011
3.	Крајевски Ли, Рицман Лери, Малхотра Маној	<i>Менаџмент на операции, процеси и синџири на вредности</i>	Арс Ламина	2009
22.2.	Supplemental literature			
No	Author	Title	Editor	Year
1.	Russel S. Roberta, Taylor W. Bernard III	<i>Operations Management</i>	Prentice Hall Inc, Upper Saddle River, New Jersey	2000
2.	Johnston Robert, Chambers Stuart, Harland Chirstine, Harrison Alan, Slack Nigel	<i>Cases in Operations Management</i>	Pearson Education Limited, Harlow	1997