

<b>Annex No. 3</b>		<b>Second Cycle Studies Course Programme</b>			
1.	Course Title	<b>Knowledge Management in the Public Sector</b>			
2.	Code	PSM 521			
3.	Study programme	Postgraduate studies in Public Sector Management			
4.	Organizer of the study programme (university unit i.e. institute, chair, department)	Ss. Cyril and Methodius University in Skopje Faculty of Economics - Skopje			
5.	Level (first, second, third cycle)	Second cycle of studies			
6.	Academic year / semester	2022-2023 First (winter) semester	7.	Number of ECTS credits	6
8.	Professor	Prof. Pece Nedanovski, PhD			
9.	Preconditions for enrolment	Completed first cycle of studies (at least 240 ECTS)			
10.	<p>Course Objectives (Competencies):</p> <p>After taking this course, students should be able:</p> <ul style="list-style-type: none"> <li>• To acquire new understanding about modern changes based on the developmental role of knowledge in the framework of globalization.</li> <li>• To obtain contemporary insights about knowledge management in the public sector and policies implemented in this domain.</li> <li>• To be able to apply modern methodological approaches in knowledge management in the public sector.</li> <li>• To be able to evaluate and select models of knowledge management according to the development needs and opportunities of the R. of North Macedonia.</li> <li>• To apply the acquired knowledge in practice regarding to the specific challenges for transformation.</li> <li>• To upgrade existing knowledge through permanent learning processes.</li> <li>• To develop shared vision, common forms of cooperation, and teamwork to a broader application of new knowledge at the workplace.</li> </ul>				
11.	<p>Course content:</p> <ul style="list-style-type: none"> <li>• Importance of knowledge.</li> <li>• Characteristics of the knowledge-based economy.</li> <li>• Knowledge-based economy and the public sector.</li> <li>• Instruments for measurement of the knowledge-based economy development.</li> <li>• Integrated approach to knowledge management: global directions of change, knowledge management – policies, strategies; R. North Macedonia – long-term goals, tasks, and activities.</li> <li>• Effects of knowledge management in the public sector: <ul style="list-style-type: none"> <li>○ increased transparency,</li> <li>○ improved services for the citizens,</li> <li>○ improved communications,</li> <li>○ improving the competence of public sector employees.</li> </ul> </li> <li>• Knowledge-based public sector: <ul style="list-style-type: none"> <li>○ Digitization and systematization of knowledge,</li> <li>○ Building institutional memory,</li> <li>○ Concept of knowledge sharing in the public sector,</li> <li>○ Determining factors for sharing of knowledge,</li> <li>○ International indicators,</li> <li>○ Legal and institutional framework for knowledge sharing.</li> </ul> </li> </ul>				
12.	<p>Learning methods:</p> <p>Interactive lectures with presentations, project assignments preparation, independent research papers, discussion on pre-determined topics, and consultative teaching.</p>				

13.	Total hours	6 ECTS x 30 classes = 180 classes				
14.	Allocation of hours per activity	24+16+40+10+90 =180 classes				
15.	Types of teaching activities	15.1.	Lectures	24 classes		
		15.2.	Exercises (Seminars)	16 classes		
16.	Other types of activities	16.1.	Project	40 classes		
		16.2.	Writing Assignments	10 classes		
		16.3	Homework	90 classes		
17.	Grading method: 50+40+10=100 points					
	17.1.	Tests	50 points			
	17.2.	Individual work/project (with presentation)	40 points			
	17.4.	Attendance and class participations	10 points			
18.	Grading scale	less than 50 points	5 (five) (F)			
		51 to 60 points	6 (six) (E)			
		61 to 70 points	7 (seven) (D)			
		71 to 80 points	8 (eight) (C)			
		81 to 90 points	9 (nine) (B)			
		91 to 100 points	10 (ten) (A)			
19.	Preconditions for taking the final exam	Successfully defended independent research paper				
20.	Language	Macedonian				
21.	Evaluation method	Internal evaluation and survey				
	Literature					
	22.1.	Compulsory literature				
		No.	Author	Title	Publisher	Year
		1.	<u>Milner</u> E.	<i>Managing Information and Knowledge in the Public Sector</i>	Routledge, New York	2002
		2.	Бојациевска И.	<i>Градење на јавен сектор базиран на знаење</i>	Центар за управување со промени, Скопје	2020
			Rodrigues M. J. (ed.)	<i>The New Knowledge Economy in Europe</i>	Edward Elgar, London.	2002
		Additional literature				
	22.2.	No.	Author	Title	Publisher	Year
		1.	<u>Neef</u> D. (ed.)	<i>The Knowledge Economy</i>	Butterworth-Henemann	1998

		2.	The World Bank	<i>Becoming a Knowledge-Sharing Organization – A Handbook for Scaling Up Solution through Knowledge Capturing and Sharing</i>	International Bank for Reconstruction and Development / The World Bank	2016
		3.	Abu-Shanab E., Shehabat I.	<i>The influence of knowledge management practices on e-government success – A proposed framework tested</i>	Emerald Publishing Limited	2018